

INFINITY GIGABYTE SDN. BHD. (1322734-X)

10-33 & 10-33A, Plaza Azalea, Persiaran Bandaraya, Seksyen 14, 40000 Shah Alam, Selangor.

Tel No: 03-55232132

Email: sales@infinity-gigabyte.com



INVOICE

CUSTOMER :

JRM Holistik Sdn Bhd

No. 3, Jalan BRP 9/1c

Kawasan Perindustrian Putra

47000 Sungai Buloh

Selangor.

Attn: En Azhar

Contact Detail : azhar.othman@jrmholistik.com.my | +60 12-294 3356

DATE	23/2/2026
INVOICE #	62612
CUSTOMER PO #	3410

	DESCRIPTION	PRICE (RM)	QTY	AMOUNT (RM)
1.0	Microsoft 365 Business Stardard (Formerly known as Office 365 Business Premium) Renewal 1 Year IGSB O365 Annual Support and Services : - IGSB provide Level 1, Level 2 and Level 3 Escalation and follow up support service - unlimited support via email (support@infinity-gigabyte.com) and phone (019-4987074) L1 Service Entitlement Check and basic case consultation L2 Issue Troubleshooting and Resolution + Remote Assistance for Complex Administrative Task L3 Major Issue Troubleshooting and Escalation Resolution to Microsoft and Follow up SLA 8x5x4 working days Out of Scope : 1. All others task, activities, item not listed and/or specified as in-scope will be treated as out-of-scope 2. End of support (EOS) / End of life (EOL) version will be on best efforts without extensive troubleshooting 3. Integration with 3rd party software or other applications 4. Any new configuration, setup, installation and troubleshooting related to outside Office 365 client & services 5. Backup and restore data from Office 365 to existing machine or server	509.00	20	10,180.00
2.0	Acronis Advanced Security Full-stack anti-malware protection URL filtering Exploit prevention Anti-ransomware Anti-cryptojacking Device control Automatic allowlisting IGSB Support and Services (1 Year) :remote/onsite IGSB will provide support to manage and troubleshoot issue related to antivirus Configure updates, scanning schedules Exclude pattern or application (if needed) ~ Fine tuning scanning/updates if necessary ~ Assist of there is antivirus installation issue ~ Antivirus issue troubleshooting is based on best effort, Escalated to Principal Support and follow up resolution if necessary ~ unlimited support via email (support@infinity-gigabyte.com) and phone (011-3982 9823) ~ SLA 8x5x4 working days ~ Hand-holding support through phone as when necessary ~ All support will be done by remotely support ~ Application capabilities limited to software. Out of Scope : 1. All others task, activities, item not listed and/or specified as in-scope will be treated as out-of-scope 2. End of support (EOS) / End of life (EOL) version will be on best efforts without extensive troubleshooting 3. Integration with 3rd party software or other applications 4. Reformatting server & endpoint clients 5. Non-working hour	132.00	22	2,904.00

Subtotal	RM	13,084.00
SST (8%)		1,046.72

TERMS AND CONDITIONS

Terms : 30 days

Payment Information:

If you have chosen to pay us by cheque or transfer, please find the payment details you need below:

Payment payable TO: INFINITY GIGABYTE SDN BHD

Please sent payment to: INFINITY GIGABYTE SDN BHD

**10-33&1033A PLAZA AZALEA, PERSIARAN BANDARAYA,
SEKSYEN 14,
40000 SHAH ALAM. SELANGOR.**

Banker: Maybank Islamic Berhad - MAYBANK (A/C 5515-3911-2226)

SWIFT Code: MBBEMYKL

Invoice/Payment Enquiry Tel: Izatul | +601111250767

Invoice/Payment Enquiry Email: sales@infinity-gigabyte.com

Interest 2% per month will be charge to any late payment.

Other	RM	-
TOTAL	RM	14,130.72

If you have any questions about this price quote, please contact

Dila | 010 2270411 | fadhilah@infinity-gigabyte.com

Thank You For Your Business!